



STARK AREA REGIONAL TRANSIT AUTHORITY

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SARTAonline.com

November 14, 2023

RFP 2023-04, Microtransit

Addendum 1 – Pre-bid meeting

In Attendance:

- SARTA Staff:
 - o John Michaels, Procurement Administrator
 - o Clayton Popik, Director of Development
- Community Action Wayne/Medina Staff:
 - o James Fox
- Vendor Representatives:
 - o Mark Carr, Share
 - o Cody Cornwell, Ride Co.
 - o Cortney Hulgrin, VIA
 - o Jared Jacobs, Freebee

Pre-Bid Agenda:

1. Welcome and Introductions
 - a. Sign in.
2. Introduction to the RFP
 - a. Purpose of RFP
 - i. It is the desire of SARTA and CAW/M to procure additional resources to aid in the delivery of services for both counties. SARTA wishes to procure a provider that will allow them to continue delivering the reputable services within Stark County. There are areas of the county where residents could benefit from an on-demand style service where fixed route is not feasible but there has been a proven need for transit.
 - ii. SARTA and CAW/M wish to also provide a more on-demand style service to the residents of Wayne County in addition to the demand response services already provided. This service will primarily be used in the hours before 6:00 AM and after 6:00 PM.

- iii. Additionally, both services are interested in providing Sunday service to passengers throughout both counties.

b. Timeline

- i. Last date for questions - November 17, 3:00 PM
- ii. Final Addendum – by November 21 (end of day)
- iii. Proposals due - December 1, 3:00 PM
- iv. Anticipated award- January-February 2024
- v. Start date – following award, specifics will be negotiated with the successful proposer.
- vi. Any changes to the schedule will be posted as an addendum on SARTA’s web page.

c. Services

i. Stark County

- 1. Provide demand response type service to areas not currently served by fixed route.
- 2. Provide connection to fixed route hubs to allow passengers to continue to other service destinations.

ii. Wayne

- 1. Provide demand response type service to Wayne County. Primary hours will be Before 6:00 AM and After 6:00 PM although additional services may be needed between 6:00 AM and 6:00 PM.

iii. Sunday

- 1. Provide Sunday service to passengers throughout Stark County.
- 2. Provide Sunday service to passengers throughout Wayne County.

3. Questions and Clarifications for SARTA

- a. All questions and answers will be posted as an addendum with the RFP. The addendum will contain SARTA’s and CAW/M’s official responses to any questions or clarifications.
- b. Questions and clarifications along with SARTA’s and CAW/M’s responses are provided below.

4. Dismissal

Questions and Answers:

- 1. Is this procurement for new services or a continuation of old services?
 - a. In Stark County this will be a new service to passengers who live outside of the fixed route network.
 - b. In Wayne County this will be a new service by providing trips with much shorter lead time and offering trips to a larger service window.
 - c. Sunday service represents a new service for both counties.

2. Can you provide a list of local transportation providers?
 - a. We cannot provide a list of preferred providers as we have not worked with them or established their credentials. Potential vendors are welcome to use subcontractors to meet the criteria assuming that they are included in the bids and that all necessary requirements are met.

3. Will there be a shortlist of companies selected for additional interviews and/or demonstrations?
 - a. It is possible. Once SARTA and CAW/M review the proposals we will contact all proposers within the competitive range for further dialogue before selecting a vendor. This process could include in-person interviews, detailed question and answer sheets, and/or product demonstration to fully understand the proposals and impact on the services provided.

4. Is this for door-to-door service in Wayne County?
 - a. The proposals should be for "curb to curb" service in Wayne County.

5. For Stark County, is the ask to duplicate fixed routes? For example, is the ask to mimic the fixed routes in the attachment? If it is, is there a document that shows what those routes are?
 - a. For Stark County SARTA is looking to offer service outside of the area currently served by fixed routes. SARTA's route map is provided for reference in the planning of potential service areas.

6. Can you provide more ridership information for SARTA's fixed routes for planning purposes?
 - a. Yes. Please see attached ridership information.

SARTA fixed route ridership

2022		2023 YTD 11-14-2023	
Route	APC Boardings	Route	APC Boardings
ROUTE 4	6,898	ROUTE 4	7,488
ROUTE 45	22,002	ROUTE 45	23,251
ROUTE 81	58,599	ROUTE 81	42,860
ROUTE 101	32,481	ROUTE 101	39,842
ROUTE 102	170,931	ROUTE 102	143,153
ROUTE 103	33,232	ROUTE 103	30,773
ROUTE 105	67,623	ROUTE 105	59,944
ROUTE 106	73,142	ROUTE 106	60,274
ROUTE 107	33,373	ROUTE 107	39,487
ROUTE 108	49,923	ROUTE 108	43,054
ROUTE 110	31,847	ROUTE 110	30,957
ROUTE 111	45,719	ROUTE 111	41,430
ROUTE 113	10,944	ROUTE 113	19,105
ROUTE 114	26,089	ROUTE 114	27,619
ROUTE 117	35,357	ROUTE 117	38,663
ROUTE 118	16,281	ROUTE 118	17,250
ROUTE 119	50,722	ROUTE 119	46,168
ROUTE 121	13,541	ROUTE 121	11,502
ROUTE 122	3,708	ROUTE 122	3,624
ROUTE 124	4,876	ROUTE 124	4,707
ROUTE 125	18,813	ROUTE 125	19,146
ROUTE 126	3,605	ROUTE 126	2,841
ROUTE 128	7,375	ROUTE 128	7,346
ROUTE 130	6,437	ROUTE 130	6,140
ROUTE 131	16,150	ROUTE 131	15,575
ROUTE 132	6,679	ROUTE 132	7,420
ROUTE 133	1,956	ROUTE 133	3,677
ROUTE 139	81,543	ROUTE 139	71,080
ROUTE 151	7,339	ROUTE 151	7,599
ROUTE 152	8,969	ROUTE 152	9,455
ROUTE 153	7,413	ROUTE 153	8,003
ROUTE 157	2,435	ROUTE 157	2,136
ROUTE 158	3,645	ROUTE 158	1,463
Total 2022	972333	Total 2023 YTD	902844

2023 Wayne County NTD Data Summary

<u>Month</u>	<u>Trips</u>	<u>Individual Riders</u>	<u>Avg. Weekday Trips</u>	<u>Avg. Saturday Trips</u>
January	1511	74	65	20
February	1437	82	68	20
March	1686	84	70	20
April	1501	85	70	20
May	1667	94	71	27
June	2080	101	89	31
July	1927	107	89	28
August	2207	113	90	30
September	2082	120	97	27
October	2204	123	95	31
November				
December				
Total	18302			

Annual Comparison 2023 and 2022

	<u>2023</u>	<u>2022</u>	<u>Trip Increase</u>	<u>Percentage Increase</u>
January	1511	398	1113	279.65%
February	1437	405	1032	254.81%
March	1686	649	1037	159.78%
April	1501	429	1072	249.88%
May	1667	465	1202	258.49%
June	2080	523	1557	297.71%
July	1927	817	1110	135.86%
August	2207	1171	1036	88.47%
September	2082	1294	788	60.90%
October	2204	1333	871	65.34%
November	0	1237		
December	0	1323		
Total	18302	10044	8258	82.22%